



# InfoNotary

**TARIFF**  
FOR THE PROVISION OF QUALIFIED TRUST SERVICES

BY THE  
QUALIFIED TRUST SERVICE PROVIDER  
INFONOTARY PLC

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## I. GENERAL PROVISIONS

INFONOTARY PLC (the PROVIDER) sets the prices and subscription fees for the use of its qualified trust services, as well as the prices of goods related to these services (such as smart cards, readers, tokens, etc.), and publishes them in the Tariff for the Provision of Qualified Trust Services (the TARIFF), which is publicly available at: <http://www.infonotary.com>.

The PROVIDER reserves the right to unilaterally amend the TARIFF at any time during the term of the contract. Any changes are approved by the Board of Directors of INFONOTARY PLC and published at <http://www.infonotary.com>. The PROVIDER shall notify the HOLDER/CLIENT either individually or by the act of publishing the changes. The changes become effective and binding on the HOLDER/CLIENT as of the day following the notification or publication.

Within 7 (seven) days from the date of the change, the HOLDER/CLIENT has the right to unilaterally terminate the Qualified Trust Services Agreement (the Agreement) by submitting a written notice to the PROVIDER. In this case, the Agreement is deemed terminated as of the date of the change, and any fees already paid under the Agreement for the use of services are non-refundable. In the absence of such notice, the HOLDER/CLIENT is deemed to have accepted the changes.

The changes apply prospectively and do not affect any one-time or subscription fees paid in advance prior to the effective date of the change.

### **I.1. Fees under the Qualified Trust Services Agreement / General Terms and Conditions for the Use of Qualified Trust Services via Mobile Application and Web Portal**

All amounts due by the HOLDER/CLIENT for the services and goods requested and used under the Agreement / General Terms and Conditions are determined based on the current TARIFF.

Prepaid amounts or subscription fees are non-refundable to the HOLDER/CLIENT in cases where the respective services are not used during the paid period.

In the event of early termination of a qualified certificate issued and accepted by the HOLDER and/or of the Agreement for reasons beyond the PROVIDER's responsibility, the HOLDER/CLIENT is not entitled to a refund of the remaining amount for the unused portion of the terminated certificate, nor of the prepaid package/subscription for the unused period.

All amounts due under the Agreement shall be paid by the HOLDER/CLIENT through one of the following methods:

- By bank transfer to the PROVIDER's payment account, as specified in the invoice issued by the PROVIDER;

- Via the EasyPay or ePay.bg systems, using a payment code automatically generated for each transaction;
- By bank card through an online payment system, if this payment method is available for the respective service;
- Through the PROVIDER's mobile application (in-app purchases);
- By using other electronic payment methods made available by the PROVIDER.

The Qualified certificates for Cloud-based Qualified Electronic Signature (Cloud QES) are used for signing documents. The service is paid either through an annual subscription by the HOLDER, a prepaid package by the CLIENT, or by a third party. Payment for prepaid packages/subscriptions for the use of Cloud QES is made at the time of their request.

The service fees do not include any charges related to the execution of the payment transaction itself, which are owed by the HOLDER/CLIENT to the respective payment service providers.

A bank transfer is considered completed once confirmation is received that the PROVIDER's bank account has been credited with the full amount due.

### **I.2. Invoicing**

The PROVIDER issues a tax invoice to the HOLDER/CLIENT for the provided services within five (5) days from the date of payment.

### **I.3. Certificate Return and Refund Policy**

In the event of objections by the HOLDER/SEAL CREATOR regarding inaccuracies or omissions in the issued qualified certificate, submitted within three (3) days from its publication in the Certificate Register, the PROVIDER shall revoke the disputed certificate and either issue a new one free of charge or refund the amount paid for the disputed certificate.

## II. PRICES FOR THE USE OF QUALIFIED TRUST SERVICES PROVIDED BY INFONOTARY

All prices in the TARIFF are presented in BGN and EUR for the purpose of dual display, in accordance with the Law on the Introduction of the Euro in the Republic of Bulgaria. The values in euro are calculated using the official fixed exchange rate of the Bulgarian lev to the euro:

1 EUR = 1.95583 BGN

### II.1. Issuance and Management of Qualified Certificates for Qualified Electronic Signature/Seal on a Smart Card

#### II.1.1. Qualified Certificate for a Qualified Electronic Signature

Certificate Types	Validity	Price in <b>EURO (€)</b> with VAT	Price in <b>BGN</b> with VAT
InfoNotary Qualified Natural Person Signature	1 year	12,27 €	24,00 BGN
	3 years	27,60 €	53,98 BGN
InfoNotary Qualified Delegated Signature	1 year	30,60 €	59,85 BGN
	3 years	68,10 €	133,19 BGN

#### II.1.2. Qualified Certificate for a Qualified Electronic Seal

Certificate Types	Validity	Price in <b>EURO (€)</b> with VAT	Price in <b>BGN</b> with VAT
InfoNotary Qualified Legal Person Seal	1 year	30,60 €	59,85 BGN
	3 years	68,10 €	133,19 BGN

#### II.1.3. Renewal of a Qualified Certificate

Certificate Types	Validity	Price in <b>EURO (€)</b> with VAT	Price in <b>BGN</b> with VAT
InfoNotary Qualified Natural Person Signature	1 year	9,20 €	18,00 BGN
InfoNotary Qualified Delegated Signature	1 year	22,70 €	44,40 BGN
InfoNotary Qualified Legal Person Seal	1 year	22,70 €	44,40 BGN

## II.2. Issuance and Use of a Qualified Certificate for a Cloud-based Qualified Electronic Signature (Cloud QES)

### II.2.1. Issuance of a Cloud QES

Certificate Types	Validity	Price in <b>EURO (€)</b> with VAT	Price in <b>BGN</b> with VAT
InfoNotary Cloud Qualified Natural Person Signature	3 years	Free of charge	

### II.2.2. Prepaid Packages / Subscriptions for the Use of Cloud-based Qualified Electronic Signature (Cloud QES)

Subscription	Included services	Price in <b>EURO (€)</b> with VAT	Price in <b>BGN</b> with VAT
SignZone Welcome	<ul style="list-style-type: none"> <li>▪ All services included in SignZone Active for a period of 2 calendar months from the date of registration in the mobile application.</li> </ul>	Free of charge	
SignZone Active (annual subscription)	<ul style="list-style-type: none"> <li>▪ Cloud-based Qualified Electronic Signature (Cloud QES);</li> <li>▪ 10,000 signatures on own documents;</li> <li>▪ Unlimited receiving and signing of documents sent by others;</li> <li>▪ Sending and signing of 3 documents by other parties;</li> <li>▪ Electronic identification (eID) for <a href="http://egov.bg">egov.bg</a> and third parties;</li> <li>▪ Verified login to third-party systems;</li> <li>▪ Archive of all documents for 3 years with access via the mobile app and Sign.Zone portal;</li> <li>▪ Unlimited access to Sign.Zone portal;</li> <li>▪ Validity of 12 calendar months from subscription activation.</li> </ul>	6,00 €	11,72 BGN

*\*An active SignZone Active subscription is required before purchasing a prepaid package.*

Prepaid package	Included services			
SignZone Basic	<ul style="list-style-type: none"> <li>▪ Sending and signing of documents by other parties;</li> <li>▪ Archive of all sent documents for 3 years, accessible via the Sign.Zone portal</li> </ul>			
	Validity in calendar months*	Number of signatures	Price in <b>EURO (€)</b> with VAT	Price in <b>BGN</b> with VAT
SignZone Basic 5	1	5	1,22 €	2,40 BGN
SignZone Basic 50	12	50	12,27 €	24,00 BGN

Prepaid package	Included services			
SignZone Plus and SignZone Pro	<ul style="list-style-type: none"> <li>▪ Authentication and maintenance of the corporate profile;</li> <li>▪ Access to all services by an unlimited number of company employees, with employee rights management;</li> <li>▪ Sending and signing of individual documents or batches of multiple documents by other users;</li> <li>▪ Status review of sent and signed documents;</li> <li>▪ Qualified time-stamping for each signed document;</li> <li>▪ Archiving and access to all sent and signed documents in the Sign.Zone portal for 3 years.</li> </ul>			
	Validity in calendar months*	Number of signatures	Price in <b>EURO (€)</b> with VAT	Price in <b>BGN</b> with VAT
SignZone Plus 50	12	50	15,34 €	30,00 BGN
SignZone Plus 150	1	150	30,68 €	60,00 BGN
SignZone Plus 1800	12	1 800	306,78 €	600,00 BGN
SignZone Pro 500	1	500	61,35 €	120,00 BGN
SignZone Pro 6000	12	6 000	613,55 €	1 200,00 BGN

\* The validity of the package begins from the date of its activation.

### **II.2.3. Services for the Use of Cloud QES, Remote Video Identification, and eID Electronic Identification via API/SDK Integration**

Please contact us for an offer – [signzone@infonotary.com](mailto:signzone@infonotary.com)

### **II.3. Issuance and management of specialized qualified certificates**

#### **II.3.1. Issuance and management of qualified certificates for website authentication**

Certificate Types	Validity	Price in <b>EURO (€)</b> with VAT	Price in <b>BGN</b> with VAT
InfoNotary Qualified Validated Domain Certificate (SSL/TLS)	1 year	30,68 €	60,00 BGN
InfoNotary Qualified Organization Validated Certificate	1 year	39,88 €	78,00 BGN

### II.3.2. Issuance and management of qualified PSD2 certificates for payment service providers

Certificate Types	Validity	Price in EURO (€) with VAT	Price in BGN with VAT
InfoNotary Qualified PSD2 WA Certificate	1 year	134,98 €	264,00 BGN
InfoNotary Qualified Legal Person Seal for PSD2	1 year	79,76 €	156,00 BGN

### II.4. Issuance and management of qualified certificates for advanced electronic signature/seal

#### II.4.1. Issuance and management of qualified certificate for advanced electronic signature

Certificate Types	Validity	Price in EURO (€) with VAT	Price in BGN with VAT
InfoNotary Qualified Certificate for Natural Person AESignature	1 year	12,27 €	24,00 BGN
	3 years	27,61 €	54,00 BGN
InfoNotary Qualified Certificate for Delegated AESignature	1 year	30,68 €	60,00 BGN
	3 years	68,10 €	133,19 BGN

#### II.4.2. Issuance and management of qualified certificate for advanced electronic seal

Certificate Types	Validity	Price in EURO (€) with VAT	Price in BGN with VAT
InfoNotary Qualified Certificate for Legal Person AESeal	1 year	30,68 €	60,00 BGN
	3 years	68,10 €	133,19 BGN

### II.4.3. Issuance and management of qualified PSD2 certificates for advanced electronic seals for payment service providers

Certificate Types	Validity	Price in <b>EURO (€)</b> with VAT	Price in <b>BGN</b> with VAT
InfoNotary Qualified Certificate for PSD2 AESeal	1 year	61,35 €	120,00 BGN

## II.5. Qualified Time Stamping Services (TimeStamp)

### II.5.1. For Electronic Signature/Seal

As an additional service when using a qualified certificate for electronic signature/seal issued by Infonotary for certifying the time of signing/sealing and as evidence of the existence of the signature/seal at that moment.

Qualified Time Stamp	Free of charge
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Validation Verification of Qualified Time Stamp	Free of charge
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### II.5.2. For certifying the time of submission/receipt of electronic documents, performing transactions in information systems, etc.

Please contact us for an offer – [office@infonotary.com](mailto:office@infonotary.com)

## II.6. Qualified Validation Services

**II.6.1. Online verification of individual electronic signatures, documents, or certificates via the [Infonotary website](#) — free of charge**

**II.6.2. Automatic validation by integrating the functions into information systems.**

Please contact us for an offer – [office@infonotary.com](mailto:office@infonotary.com).

### III. CRYPTOGRAPHIC DEVICES (Smart Cards and Readers)

Device	Number	Price in <b>EURO (€)</b> with VAT	Price in <b>BGN</b> with VAT
Smart Card (SIM, full size)	1	8,59 €	16,80 BGN
Reader USB-A SIM	1	9,82 €	19,20 BGN
Reader USB-C SIM	1	15,34 €	30,00 BGN

### IV. OTHER QUALIFIED TRUST SERVICES

Restricting public access to a certificate in the register	Free of charge
Certificate status verification (CRL, OCSP)	Free of charge
Suspension/termination of certificates	Free of charge

### V. TECHNICAL SUPPORT AND CONSULTING

Service	Price per hour (Euro) incl. VAT*	Price per hour (BGN) incl. VAT*
Technical assistance for application and driver installation and/or user support/training at the Provider's office	12,27* €	24,00* BGN
Technical assistance for application and driver installation and/or user support/training at the Client's office	30,68** €	60,00**BGN
Consulting services	By agreement	

\* Each started hour is billed as a full hour. For services provided outside regular working hours, the hourly rate is increased in accordance with labor legislation.

\*\* For services outside the city where the Provider's headquarters are located, the Client must arrange transportation.

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